

Call for Casino Volunteers

Did you know that casinos under the administration of *Alberta Liquor, Gaming & Cannabis* (“AGLC”) are a major fundraiser for non-profit organizations like the Garrison Curling Club (the “GCC” or the “Club”)? In addition to the professional croupiers/dealers staffing the gambling tables, the AGLC requires the **non-profit to provide 40+ volunteers** over two weekend days to work in other positions. It’s a condition of receiving funding. For many non-profits like the GCC, casinos represent their single largest fundraiser. The Club’s last casino brought in ~\$75,000.

The details of the upcoming casino are as follows:

Dates: Fri-Sat, Oct 4-5, 2025

Location: Deerfoot Inn & Casino
11500 - 35 Street SE
Calgary, AB

Shift Times: 1100a-700p; or 630p-300a; or 1100p-300a

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Volunteers can only work **one position** during the two days; but the keeners are welcome to **work more than one shift at that position** (either the same day or over the two days).

We have **on-site casino advisors** working with us who will be happy to explain how things work; so experience is not a must. Being organized, good with numbers and handling cash is an asset. When volunteers are not on the floor, they have access to a break room to relax.

Volunteer positions are not exclusively for GCC members; some are open to family and friends - if you can convince them to support the cause!

We’d be very grateful if you would consider volunteering at the casino! If you’ve got a friend or family member who is interested, please forward this email to them.

Once we’re closer to the event, we’ll send out a volunteer form for you to complete.

Volunteer Position Descriptions

No prior experience is required to volunteer; and the GCC retains the service of a professional casino advisor (the “Advisor”) who helps keep the volunteers organized and provides the basic training required over the two days. The advisor is on the casino premises at all times.

- General Manager

- The role of the General Manager is to supervise all aspects of the casino and ensure that the casino is conducted according to the AGLC Casino Terms and Conditions and Operating Guidelines. The Advisor will explain your duties and assist and train you and your volunteers at the casino.
- Must be a GCC member.

- Banker

- You control the main Cash Cage floats of chips and cash. The Advisor will explain your duties.
- Your top priority is to assist cashiers by monitoring their payouts.
- You are busiest during opening, volunteer shift changes, and closing of the casino.
- You refill dealers' chip trays when players leave games with chips to cash in, or to reduce the chips in dealer's tray
- You use the AGLC's computer terminal for all transactions and it is easy to operate.
- Must be a GCC member.

- Cashier

- You pay off players' chips and make change; you do not sell chips or cash out slot machine coupons.
- You will be required to follow defined pay-out procedures that you will learn at the casino.
- You have your own float -- you do not share your cash/chip float with anyone. ▪ Cash-handling skills would be an asset.
- The cashier's job requires concentration and accuracy; and you should not volunteer to be a cashier if you are colour-blind.
- No requirement to be a GCC member.

- Chip Runner

- You are a courier (runner) for chip orders for the casino games.

- You must be able to move around to deliver chips to the games.
 - You will be using a very simple mini-computer to complete your transactions.
 - You are not usually too busy except at the opening and closing of the casino day.
 - You should be able to carry up to 2.5 kg or 5 lbs. of chips in their delivery racks.
 - You will always be accompanied on your 'runs' to the games by a casino security guard or a manager.
 - No requirement to be a GCC member.
- **Count Room Supervisor**
 - You work with the Advisor to keep records of the cash and chips.
 - You use a computer terminal for all transactions.
 - Computer skills are helpful.
 - You are not required to handle cash.
 - Must be a GCC member.
- **Count Room Staff**
 - Various jobs include sorting, counting, verifying and amalgamating cash from drop boxes.
 - Should have good cash handling skills.
 - No requirement to be a GCC member.
- **Alternate General Manager/Spare**
 - On-call; must be available on 1-hour notice by cell phone in the event there is an unexpected absence.
 - Performs the same tasks as the positions noted above.
 - Must be a GCC member.

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Volunteer Appreciation Evening

All casino workers will be invited to attend a volunteer appreciation evening with complimentary food and beverages later during the curling season.